



COUNTY OF BUCKS
Department of Emergency Communications
Policies and Procedures

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EMS

Hospital Diversion Policy

- County Hospitals are segmented into three clusters:
 1. **Lower Bucks County**: Frankford Bucks and Frankford Torresdale, St Mary Medical Center and Lower Bucks Hospital
 2. **Central Bucks County**: Doylestown Hospital, St Mary Medical Center, Holy Redeemer Hospital and Abington Memorial Hospital.
 3. **Upper Bucks County**: Grand View Hospital, Central Montgomery Hospital and St Luke's Hospital – Quakertown

Below is the Bucks County Hospital Diversion Plan:

1. No more than 50% of the hospitals in a given cluster can go on divert. When more than 50% request to go on divert in a given cluster, all hospitals will be re-opened.
2. Hospitals can divert for two-hours at a time, with a maximum of four hours. After being on divert for four hours the hospitals emergency department must remain open for at least four hours, unless agreed upon by the other hospitals in their cluster. Hospitals remaining on divert for eight hours must make all efforts to remain open for at least the next four hours.
3. The Hospital Administration, County Administration, Pre-hospital providers, PA Dept of Health and hospital staff will continue to meet and work together to develop solutions to address this issue as necessary.
4. ***The only term used by hospitals will be "divert" or state approved trauma bypass terms. The use of all beds full, no critical beds and any of the other terms have only served to confuse the providers.***

The Emergency Communications phone number for changing your status is 215-348-6600